



Choose Your Insurance (for booking requests done after 1 Dec 2018)

Our Insurance Partner

All bookings with SHAREaCAMPER are covered by our insurance policy which is provided by CGU Insurance and covers all Australian bookings. See the CRI Financial Service Guide [here](#) and the Rental Vehicle Insurance Policy [here](#).

Our Insurance Partner

To ensure that both travellers and the vehicle is fully insured while the is on hire, all travellers are required to purchase a Base Insurance Cover. We are aware that road accidents or incidents can unfortunately occur, therefore we recommend that all travellers upgrade to our Premium Insurance Cover to ensure the liability per incident or event is minimised (bond amount).

Basic Insurance

Vehicle Value Tier ¹	Daily Fee	Security Bond
Tier 1	\$5/day	\$2,500
Tier 2	\$10/day	\$5,000
Tier 3	\$15/day	\$7,000

Premium Insurance

Vehicle Value Tier ¹	Daily Fee	Security Bond
Tier 1	\$15/day	\$500
Tier 2	\$25/day	\$800
Tier 3	\$35/day	\$1,000

Both options are covered by the same insurance policy and only differ in price and security bond amount. The security bond amount will be charged seven (7) days before the booking starts.

Respect

- We are incredibly privileged to have so many great owners who are willing to rent out their vehicles through SHAREaCAMPER, please respect the vehicle as if it is your own.

¹ The Vehicle Value Tiers are based on the value of the vehicle.



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Where can I drive

- Vehicles hired through SHAREaCAMPER can only be driven on public roads, except for well-maintained access roads to recognised commercial campsites.
- What happens if the vehicle breaks down or suffers any mechanical malfunction?
If the Vehicle breaks down or suffers any mechanical malfunction, including if the vehicle displays any warning light, the Traveller must notify the Roadside Assistance Provider (RAC) on 1300 558 456 and the owner.

What happens if the vehicle is involved in an accident?

- Where required by law you should contact the police.
- Gather together all relevant information from the third-party and/or any observers. For example; driver's license details, contact details, insurance provider, vehicle registration, details of damage, accident location.
- Photograph the damage and registration of other parties involved (if possible).
- Contact SHAREaCAMPER as soon as possible on +61 2 8880 9065.
- Contact the owner of the vehicle.